

**From:** Sandeman, Bobby  
**To:** ["Terry Shepherd"](#)  
**Subject:** Freedom of Information request - Mobile and Telephony contracts  
**Date:** 12 August 2020 10:04:00  
**Attachments:** [FOI\\_R023815\\_Terry\\_Shepherd.pdf](#)

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Dear Mr Shepherd,

I refer to your email below. The QLTR's telephone equipment is provided by COPFS. The QLTR is provided with 6 mobile phones and 6 landline phones (there are 6 of us in the department).

I would refer you to COPFS's response to your other questions below. I have attached that for ease of reference.

For further general information about the QLTR, I would refer you to our website [www.qltr.gov.uk](http://www.qltr.gov.uk).

A copy of this response will appear on our FOI section of our website in due course.

Kind regards

Bobby Sandeman  
Head of Department, QLTR

-----Original Message-----

From: Terry Shepherd [<mailto:request-681906-a6ea9e04@whatdotheyknow.com>]  
Sent: 07 August 2020 17:21  
To: CO QLTR  
Subject: Freedom of Information request - Mobile and Telephony contracts

Dear Queen's and Lord Treasurer's Remembrancer (Scotland),

I hope you are well.

Under the Freedom of Information Act, could you please kindly answer the questions below.

Telephony System

1. What is your current telephony system?
2. How many users of the telephony system?
3. When is the contract up for renewal?
4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?
5. The email address of the primary contact for this contract?
6. Current annual spend?

Mobile phone contracts

1. Who is your current mobile phone provider?
2. How many mobile connections?
3. When is the contract up for renewal?
4. How long do you contract for (24 or 36 months)?
5. The email address of the primary contact for this contract?
6. Current annual spend?

Crown Commercial Services frameworks

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) Do you procure through the G-Cloud framework?

Yours faithfully,

Terry Shepherd

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Please use this email address for all replies to this request:  
request-681906-a6ea9e04@whatdotheyknow.com

Is enquiries@qltr.gov.uk the wrong address for Freedom of Information requests to Queen's and Lord Treasurer's Remembrancer (Scotland)? If so, please contact us using this form:  
[https://www.whatdotheyknow.com/change\\_request/new?body=queens\\_and\\_lord\\_treasurers\\_remembrancer](https://www.whatdotheyknow.com/change_request/new?body=queens_and_lord_treasurers_remembrancer)

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